WARRANTY CONDITIONS OF CELO'S FORCE ONE+

WARRANTY	REPAIR	MAINTENANCE	CELO SUPPORT
2 YEARS From the date of purchase (Receipt or invoice required).	IN 48H Counting weekdays only. Excludes spare parts and the collection & shipping.	FREE The first maintenance after 20,000 shots.	FOR LIFE Or until 10 years after the tool is discontinued.

COVERAGE: 2 years without costs according to Directive (EU) 2019/771

The warranty period starts from the date of purchase of the product by an authorised seller. To benefit of the warranty conditions exposed in this document the FORCE ONE+ owner or buyer will be required to present the original invoice or the purchase ticket from an authorized seller depicting the date of purchase. To claim a warranty coverage the buyer can either directly contact CELO or through the distribution network.

The warranty includes:

- Collection and delivery of tools through CELO's network of distributors.[1]
- Reparation labor costs.
- Repair or replacement within 48 hours[2] (This time frame does not include pick-up and shipping time) of all defective parts, including parts that have suffered wear and tear.
- Maintenance check-up when indicated by the tool service light (20,000 shots).
- Functional repair, adjustments, and preventive check after each repair.

Exclusions

The above coverage does not include the following:

- Misuse or non-regulatory: The warranty doesn't cover any damage that CELO determines to be caused from spare purposes other than those indicated in the manual, misuse, abuse, alterations, or being used with non-original spare parts and/or nailing accessories of other brands.
- External handling: if the tool shows signs of manipulation not authorized by CELO, such as the partial or total disassembly by non-authorized personnel.
- Knocks, falls or accidents affecting the casing, accessories, and other parts, including interior elements that are broken.

After the end of the warranty period:

- CELO provides coverage and maintenance service (upon spare part availability) of the tool up to 10 years after delisting. Those repairs and/or maintenances will incur costs.
- CELO includes the replacement or repair free of charge for life when the failure is caused by defects from workmanship or pieces replaced.
- When the tool is repaired by CELO an additional 3-month warranty will be applied to the entire tool.

1 If the distribution network does not apply or exist, contact CELO directly. In some countries the collection may incur shipping costs
2 The tool repair service within 48 hours is only guaranteed in those countries with TAS (Technical Assistance Service). For all other countries please consult with a CELO representative.
3 The tool replacement service within 48 hours is only offered in those countries with TAS. See the list **here**. The 48h starts from the moment CELO confirms de replacement and excludes non-business days and shipping times.

OFFICIAL EXTENDED WARRANTY CONDITIONS

To be entitled to the extended 4-year warranty of the FORCE ONE+, the buyer must register its tool on CELO Fixings websites. The terms of the extended warranty only apply to FORCE ONE+ nailers registered, validated (by Serial Number and invoice) and confirmed by CELO. All registrations made on CELO Fixings websites before the 1st of May 2022 will be revised without purchasing date limitations. From May 1st 2022 and beyond, the tool must be registered up to a maximum of 3 months from the date of purchase.

ADVANTAGES to the registered user

WARRANTY	REPAIR	MAINTENANCE	CELO SUPPORT	MONEY BACK	COMMITMENT
2+2 YEARS From the date of purchase (Registration plus the receipt or invoice necessary).	IN 48H Counting weekdays only. Includes spare parts and the collection & shipping.	FREE Annually or every 20,000 shots, for 4 years.	FOR LIFE Or up to 10 years after delisting the tool.	FREE Up to 15 days from the date of purchase – in case you change your mind.	RESOLUTION 48hr tool replacement and repairs at a reduced cost when out of warranty.

CELO's extended warranty offers the following services as an extension to the initial warranty mentioned above:

- Warranty extension – CELO extends the warranty for another 2 years, up to a total of 4 years from the date of purchase.
- The repair or replacement of all defective parts, including parts that have suffered wear and tear, is reduced to 48 hours (counting business days and excluding pick-up and shipping time).
- Maintenance included during the entire warranty period (2+2 years) which includes general cleaning, greasing and labour. CELO recommends performing a maintenance annually or every 20,000 shots.
- Tool replacement within 48 hours [3] (depending on location and availability), to continue working while the tool is being repaired.
- Money back guarantee for the first 15 days from date of purchase in case you change your mind. During this period, the buyer can contact CELO through the contact forms located in CELO websites and request the money-back, an exchange for a different model from CELO (only 1 time per customer) or for another CELO product. The money back will only be admitted when returning the complete product, without damage, without wear and tear, in its original packaging. Consumables and accessories are excluded form return.
- Once the warranty period is over the repair cost will be limited up to 25% of the RRP of the tool.

CELO reserves the right to modify and/or extend the coverage described in this document at any time.

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